Rheem Limited Warranty—Parts

SCOPE of WARRANTY and EQUIPMENT COVERED: The equipment covered by this Limited Warranty is specified on the reverse side. Manufacturer, RHEEM AIR CONDITIONING DIVISION, will furnish a replacement for ANY PART of Covered Equipment which fails in normal use and service within the Applicable Warranty Periods specified on the reverse side in accordance with the terms of this Limited Warranty. The exchanged part will be warranted for only the unexpired portion of the original Warranty Period.

EFFECTIVE DATE and WARRANTY PERIODS: The Effective Date of warranty coverage is the date of manufacture plus six (6) months. The Warranty Periods applicable to various RHEEM models and parts are specified on the reverse side.

EXCLUSIONS – THIS LIMITED WARRANTY WILL NOT APPLY TO:

a) damages, malfunctions, or failures resulting from failure to properly install, operate or maintain the unit in accordance with the manufacturer's instructions;
b) damages, malfunctions, or failures from abuse, accident, fire, flood and the like;
c) parts used in connection with normal maintenance, such as cleaning or replacing air filters;
d) units which are not installed in the United States or Canada;
e) units which are not installed in accordance with applicable codes, ordinances and good trade practices; or
f) damages, malfunctions, or failures caused by the use of any attachment, accessory or component not authorized by RHEEM;
g) units moved from the original installation location;
h) equipment or parts (i.e. refrigerant, thermostats, tubing, etc…) installed with unit.

SHIPPING COSTS: You are responsible for the cost of shipping warranty replacement parts from our factory to our RHEEM distributor and from the distributor to the location of your product. You also are responsible for the cost of shipping failed parts to the distributor and for incidental costs incurred locally, including handling charges. (If in Alaska, Hawaii or Canada, you also must pay the shipping costs of returning the failed part to the port of entry into the continental United States.)

LABOR COSTS: This Limited Warranty does **NOT** cover any labor costs or expenses for service, **NOR** for removing or reinstalling parts. You are responsible for all labor costs or expenses, unless a labor service agreement exists between you and your contractor.

HOW TO OBTAIN WARRANTY PERFORMANCE: You must promptly report any failure covered by this Limited Warranty to the installing contractor or distributor. Normally, the installing contractor from whom the unit was purchased will be able to take the necessary corrective action by obtaining through his RHEEM air conditioning distributor any replacement parts. If the contractor is not available, simply contact any other local contractor handling RHEEM air conditioning products. The name and location of a local contractor can usually be found in your telephone directory or by contacting a RHEEM air conditioning distributor. If necessary, the following RHEEM office can advise you of the nearest Rheem distributor.

P.O. Box 17010
5600 Old Greenwood Road
Fort Smith, Arkansas 72917-7010
479-646-4311

(FOR CALIFORNIA ONLY)
14300 Alondra Boulevard
LaMirada, California 90638
866-251-4090

HOWEVER, ANY REPLACEMENTS ARE MADE SUBJECT TO VALIDATION BY RHEEM OF IN-WARRANTY COVERAGE. An item to be replaced must be made available in exchange for the replacement.

EXCLUSIVE WARRANTY – LIMITATION OF LIABILITY: This Limited Warranty is the **ONLY** warranty given by Rheem. No one is authorized to make any warranties on behalf of RHEEM. ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED IN THIS LIMITED WARRANTY. RHEEM'S SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS OR FAILURE SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

RHEEM suggests that you immediately complete the information on the reverse side of this Limited Warranty and retain this Limited Warranty Certificate in the event warranty service is needed and that you keep proper documentation of the date of installation (e.g. a dated receipt).

KEEP THIS WARRANTY FOR YOUR RECORDS – DO NOT MAIL!

EQUIPMENT COVERED BY LIMITED WARRANTY: A Five (5) year Limited Warranty applies to the following RHEEM single-phase heating and cooling models and component parts installed in residential (not commercial) applications (except for compressors and heat exchangers, whose applicable Warranty Periods are listed under "Exceptions"):

Condensing Units: RADD, RAKA, RALB, RAMB, RAML, RANB, RAPA, RAPB.

Heat Pump Units: RPKA, RPLA, RPMC, RPML, RPNJ, RPPA.

Gas Furnaces: RGFD, RGGD, RGLH, RGLJ, RGLL, RGPH, RGPJ, RGPL, RGPK, RGRA, RGRJ, RGRK, RGTA, RGTJ.

Oil Furnaces: ROBD, ROPD.

Electric Furnaces/Air Handlers: RBHC, RBHK.

Packaged Equipment: RKKA, RKMA, RJKA, RJMA, RQKA, RQLA, RQMA, RSKA, RSMA, RSNA, RRKA, RRMA, RRNA, RLKA, RLMA.

EXCEPTIONS TO LIMITED WARRANTY: There are exceptions to RHEEM'S Five (5) year Limited Warranty Period and extended Limited Warranty Periods for the following models and parts:

COMPRESSORS:

FIVE (5) YEARS: All three-phase products.

TEN (10) YEARS: Only for Models: RAMB, RAML, RANB, RAPA, RAPB, RPLA, RPMC, RPNJ, RPPA, RPML, RQMA, RSMA, RSNA, RRMA, RRNA, RJMA, RLMA, RKMA.

HEAT EXCHANGERS:

TEN (10) YEARS: If the heat exchanger fails during a Warranty Period of TEN (10) years after the effective date, RHEEM will furnish a replacement heat exchanger. If not available for any reason, RHEEM shall have the right to instead allow a credit in the amount of the then current suggested retail selling price of the heat exchanger (or an equivalent heat exchanger) toward the purchase of any other RHEEM gas furnace.

TWENTY (20) YEARS: Only for Models: RGPH, RGLH, RGPK, RGLK, RGPL, RGLL, RGTJ, RGRJ, RGPJ, RGLJ.

LIFETIME LIMITED WARRANTY: Only for Models: RGFD, RGGD, RGRA, RGTA, ROBD, ROPD. RHEEM warrants the primary heat exchanger and the secondary heat exchanger (condensing coil) to the Original Owner for his or her lifetime, subject to proof of purchase, provided the furnace is installed and used in the Original Owner's principal residence. For any subsequent owner (or the original owner where the above lifetime Limited Warranty conditions are not or cease being met), or if the furnace is installed for non-residential use, RHEEM will warrant the primary heat exchanger and the secondary heat exchanger (condensing coil) for a Warranty Period of Twenty (20) years after the Effective Date.

ANY OTHER PRODUCTS, INCLUDING COMMERCIAL EQUIPMENT AND SINGLE-PHASE EQUIPMENT INSTALLED IN COMMERCIAL APPLICATIONS, HAVE A ONE (1) YEAR LIMITED WARRANTY PERIOD.

COMPLETE THE FOLLOWING USER INFORMATION.
KEEP THIS WARRANTY FOR YOUR RECORDS – DO NOT MAIL!

Name of Owner: _____

Owner's Address: _____

City/State/Zip: _____

Date of Original Installation: _____

Name of Installing Contractor: _____

Telephone of Installing Contractor: _____

Address of Installing Contractor: _____

City/State/Zip: _____

Model Number: _____

Serial Number: _____

Rheem Air Conditioning Division
A Division of Rheem Manufacturing Company
P.O. Box 17010, 5600 Old Greenwood Road
Fort Smith, Arkansas 72917-7010

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