# Limited Warranty – Parts

**SCOPE of WARRANTY:** This Limited Warranty Certificate applies to the Covered Equipment as outlined under "Applicable Warranty Periods."

The Manufacturer will furnish a replacement for ANY PART of covered equipment which fails in normal use and service within the Applicable Warranty Periods in accordance with the terms of this Limited Warranty. The exchanged part will be warranted for only the unexpired portion of the original Warranty Period.

**EQUIPMENT COVERED by WARRANTY:**

**Split-System Condensing Units:** RAWD, RAWE.

**Split-System Heat Pumps:** RPWC, RPWE.

**Electric Furnaces/Air Handlers:** RHGE, RHGF, RHGG.

**Package Dual Fuel:** RQPW.

**Package Gas/Electric Units:** RRKA, RRNA-B, RRNL-B, RRPL-B, RKKA, RKMA, RKNA, RKKB, RKMB, RKNB.

**Package Heat Pumps:** RQNJ, RQKA, RQNA-B, RQNL, RQPL, RQPM, RJKA, RJNA, RJKB, RJMB.

**Package Cooling-Only Units:** RSNJ, RSKA, RSNA-B, RSNL-B, RSPL-B, RLKA, RLMA, RLNA, RLKB, RLMB, RLNB.

**EFFECTIVE DATE and WARRANTY PERIODS:** The Effective Date of warranty coverage is the date of original installation, if properly documented; otherwise the date of manufacture, plus six (6) months.

**APPLICABLE WARRANTY PERIODS:**

**ONE (1) YEAR:** The Applicable Warranty Period is only ONE (1) YEAR after the Effective Date for all three-phase equipment and single-phase equipment installed in commercial application except for certain models of heat exchangers and compressors noted below.

**FIVE (5) YEARS:** The Applicable Warranty Period is FIVE (5) YEARS after the Effective Date for all single-phase units and components and parts installed in residential (not commercial) application except for certain models of heat exchangers and compressors noted below.

**HEAT EXCHANGERS:**

If the heat exchanger fails during the Applicable Warranty Periods listed below, the Manufacturer will furnish a replacement heat exchanger. If a replacement is not available for any reason, the Manufacturer shall have the right to instead allow a credit in the amount of the then current suggested retail selling price of the heat exchanger (or an equivalent heat exchanger) toward the purchase of any other of the Manufacturer's combination gas heat-electric cooling air conditioner.

**TEN (10) YEARS:** The Applicable Warranty Period on Heat Exchangers is TEN (10) YEARS after the Effective Date for Factory-Standard Heat Exchangers.

**TWENTY (20) YEARS:** The Applicable Warranty Period on Heat Exchangers is TWENTY (20) YEARS after the effective date for Factory-Option Stainless-Steel Heat Exchangers ONLY when installed in a commercial application on the following models: RRKA, RRNA-B, RRNL-B, RRPL-B, RKKA, RKMA, RKNA, RKKB, RKMB, RKNB.

**LIMITED LIFETIME:** For Factory-Option, Stainless-Steel Heat Exchanger ONLY when installed in a residential application on the following models: RRKA, RRNA-B, RRNL-B, RRPL-B, RKKA, RKMA, RKNA, RKKB, RKMB, RKNB, the Manufacturer warrants the primary heat exchanger to the Original Owner for his or her lifetime, provided the furnace is installed and used in the Original Owner's principal residence, subject to proof of purchase and such installation. For any subsequent owner (or the original owner where the above lifetime Limited Warranty conditions are not or cease being met), or if the furnace is installed for non-residential use, The Manufacturer warrants the primary heat exchanger for an Applicable Warranty Period of TWENTY (20) YEARS after the Effective Date.

**COMPRESSORS:**

**FIVE (5) YEARS:** The Applicable Warranty Period on compressors is FIVE (5) YEARS after the effective date.

**TEN (10) YEARS:** The Applicable Warranty Period on compressors is TEN (10) YEARS (Single Phase, residential applications only) after the Effective Date only for models: RRPL-B, RSPL-B, RQPL-B, RQPM, RQPW-B.

**EXCLUSIONS – THIS LIMITED WARRANTY WILL NOT APPLY TO:**

a) damages, malfunctions, or failures resulting from failure to properly install, operate or maintain the unit in accordance with the manufacturer's instructions;

b) damages, malfunctions, or failures from abuse, accident, fire, flood, lightning, contaminated or corrosive atmosphere, shipping and the like;

c) parts installed with the unit or used in connection with normal maintenance, such as cleaning or replacing air filters, concrete pads, refrigerant, thermostats, or tubing:

d) units which are not installed in the United States or Canada;

e) units which are not installed in accordance with applicable codes, ordinances and good trade practices;

f) damages, malfunctions, or failures caused by the use of any attachment, accessory or component not authorized by the Manufacturer; or

g) units moved from the original installation location.

**SHIPPING COSTS:** This Limited Warranty does NOT cover shipping costs. You are responsible for the cost of shipping warranty replacement parts from our factory to the distributor and from the distributor to the location of your product. You also are responsible for the cost of shipping failed parts to the distributor and for incidental costs incurred locally, including handling charges. (If in Alaska, Hawaii, or Canada you also must pay the shipping costs of returning the failed part to the port of entry into the continental United States.)

**LABOR COSTS:** This Limited Warranty does **NOT** cover any labor costs or expenses for service, **NOR** for removing or reinstalling parts. You are responsible for all labor costs or expenses, unless a labor service agreement exists between you and your contractor.

**KEEP THIS WARRANTY FOR YOUR RECORDS DO NOT MAIL!**

**HOW TO OBTAIN WARRANTY PERFORMANCE:** You must promptly report any failure covered by this Limited Warranty to the installing contractor or distributor. Normally, the installing contractor from whom the unit was purchased will be able to take the necessary corrective action by obtaining through his air conditioning distributor any replacement parts. If the contractor is not available, simply contact any local contractor handling the Manufacturer's air conditioning products. The name and location of a local contractor can usually be found in your telephone directory or by contacting an air conditioning distributor associated with the Manufacturer. If necessary, the following office can advise you of the nearest.

*Air Conditioning Division*
*of Rheem Manufacturing Company*

| | |
|---|---|
| P.O. Box 17010 | (FOR CALIFORNIA ONLY) |
| 5600 Old Greenwood Road | 14300 Alondra Boulevard |
| Fort Smith, Arkansas 72917-7010 | LaMirada, California 90638 |
| 479-646-4311 | 866-251-4090 |

***HOWEVER, ANY REPLACEMENTS ARE MADE SUBJECT TO VALIDATION BY THE MANUFACTURER'S IN-WARRANTY COVERAGE.*** An item to be replaced must be made available in exchange for the replacement.

**EXCLUSIVE WARRANTY – LIMITATION OF LIABILITY:** This Limited Warranty is the **ONLY** warranty given by the Manufacturer. No one is authorized to make any warranties on behalf of the Manufacturer. ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED IN THIS LIMITED WARRANTY. THE MANUFACTURER'S SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS OR FAILURE SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The Manufacturer suggests that you immediately complete the information at the bottom of this Limited Warranty Certificate and retain this Limited Warranty Certificate in the event warranty service is needed and that you keep proper documentation of the date of installation (e.g. a dated receipt).

## PLEASE COMPLETE THE FOLLOWING USER INFORMATION:

*Name of Owner:* _____

*Owner's Address:* _____

*City/State/Zip:* _____

*Date of Original Installation:* _____

*Name of Installing Contractor:* _____

*Address of Installing Contractor:* _____

*Telephone of Installing Contractor:* _____

*City/State/Zip:* _____

*Model Number:* _____

*Serial Number:* _____

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